mada Pay Mobile App
User Guide

mada
مدى

For everyday

mada Pay App launch

App launch - first time

The App launches with a logo animation and background video with the button "Get Started" to start the Tutorial.
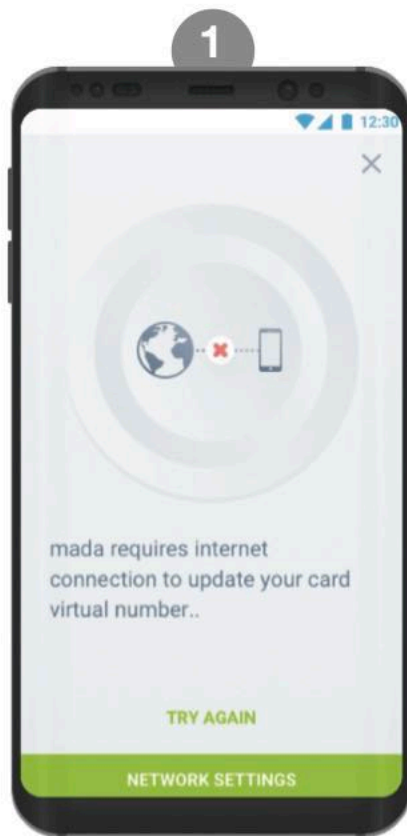

Normal App launch

This app launch drives the user directly to the Bank cards list screen.
It starts with mada logo animation before navigating directly to the application.
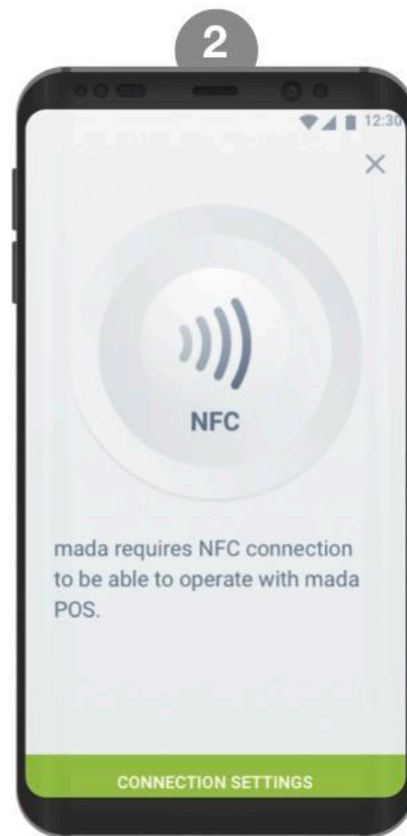
mada Pay App launch checkpoints
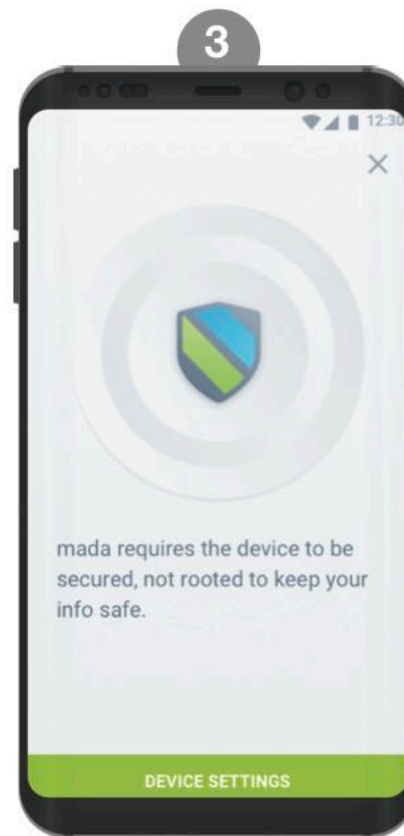
App launch with checkpoints

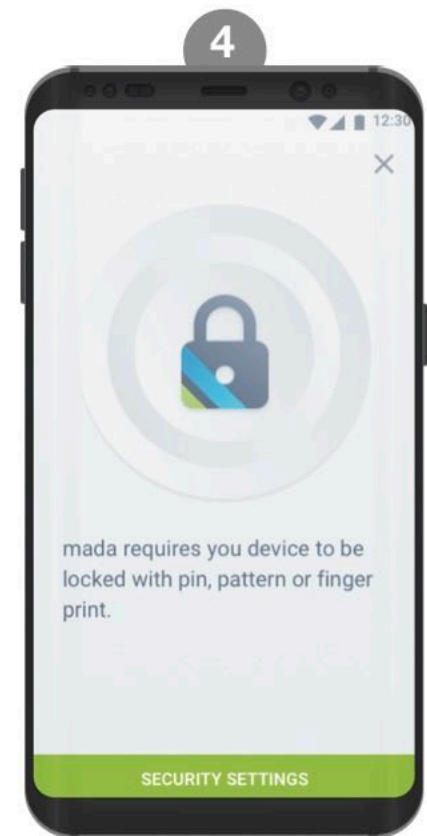**Before the App opens the Bank cards list screen it will perform 4 checkpoints:**

| 1	2	3	4
mada requires internet connection to update your card virtual number.. **TRY AGAIN** NETWORK SETTINGS	NFC mada requires NFC connection to be able to operate with mada POS. CONNECTION SETTINGS	mada requires the device to be secured, not rooted to keep your info safe. DEVICE SETTINGS	mada requires you device to be locked with pin, pattern or finger print. SECURITY SETTINGS
Check the device internet connection.	**Check the device NFC Capability / connection.**	**Check if the device is Jailbroken or not.**	**Check if the device is secured with a lock mechanism - PIN, Pattern, Fingerprint or Face detection.**

mada Pay App Launch

Launch the app with App Pin (optional)

In case the user has already set the App level lock PIN, then it should appear after a quick animated splash.

The user has to Enter their PIN in order to open the app.
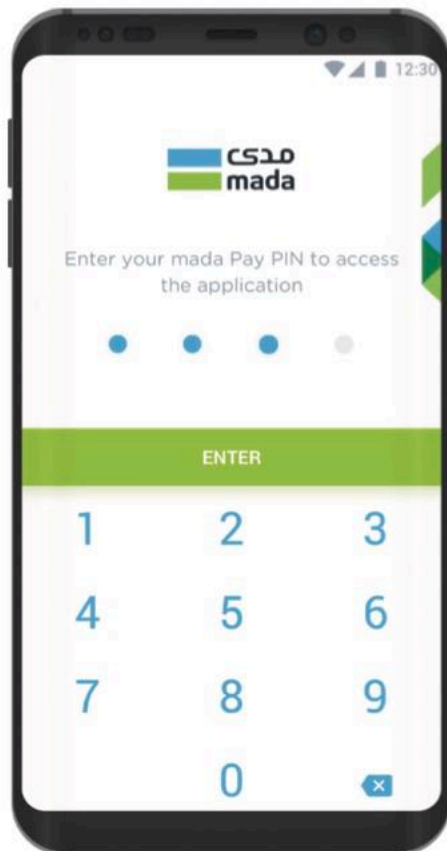
App first landing screen
(Bank Cards list screen Empty state)

This is the app Home screen (Bank Cards list) - Where the user is asked to add their first card.
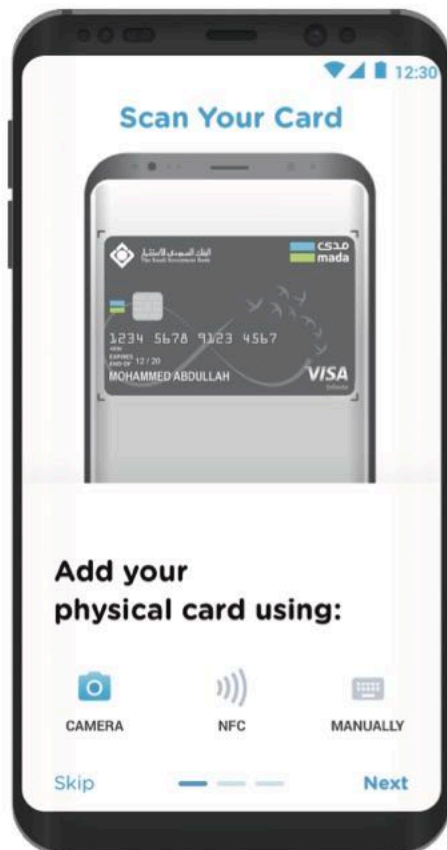
The screen consists of:

1. A button to add first card.

2. Settings button.

3. A View Switch button.
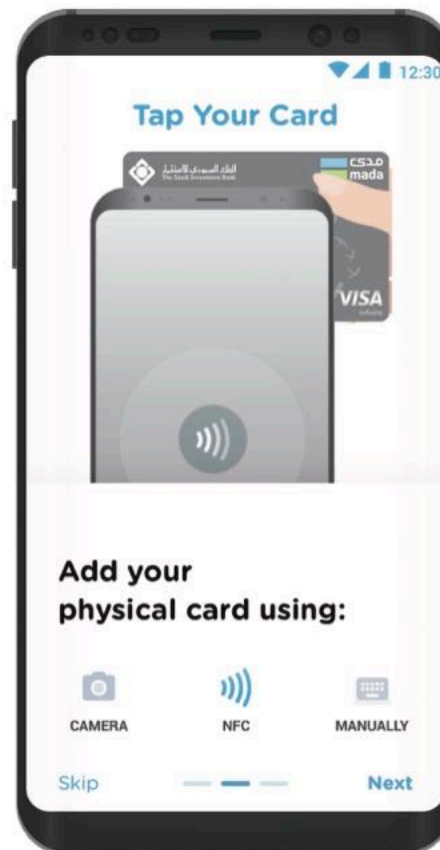
Tutorial Screens

A. Add your Card

1- Scan by Camera
By scanning the card using the device camera card information will be extracted.
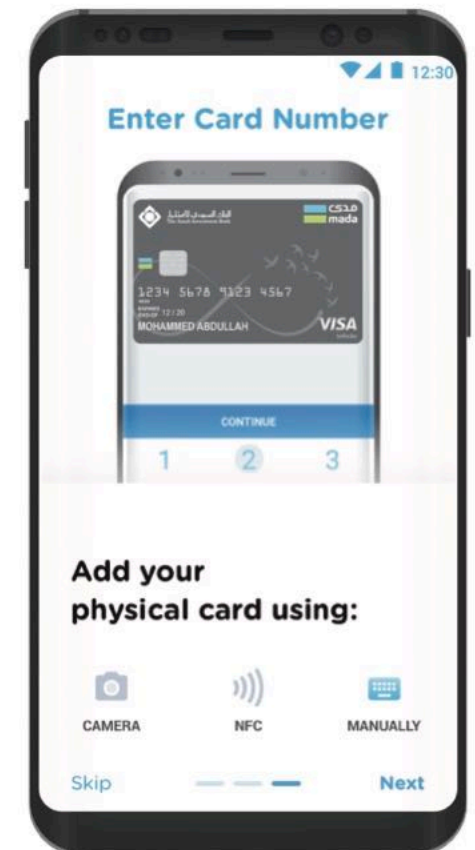
2- Add by using the NFC
By tapping Bank card near the NFC area, the device will read the Card information.

3- Add the Card Manually
Or by manually entering the card number, Expiry date and CVV.

Scan Your Card

Add your
physical card using:

CAMERA   NFC   MANUALLY

Skip   Next

Tap Your Card

Add your
physical card using:

CAMERA   NFC   MANUALLY

Skip   Next

Enter Card Number

CONTINUE

1   2   3

Add your
physical card using:

CAMERA   NFC   MANUALLY

Skip   Next

B. Use Your device for Contactless Payment
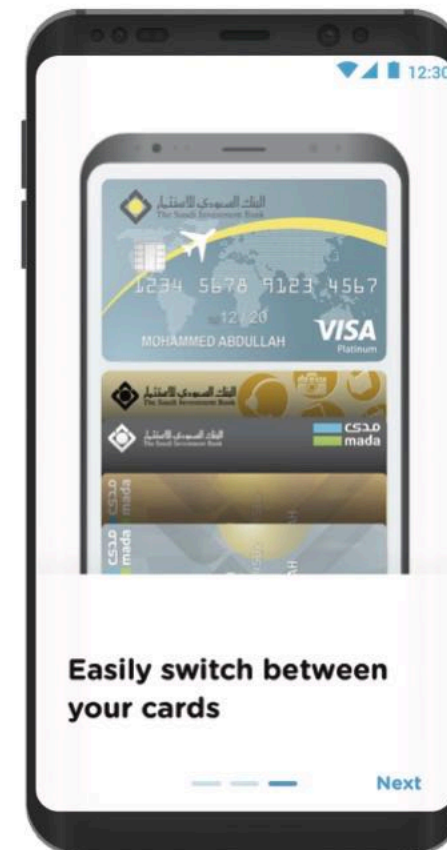
Shows how to perform a payment transaction by just holding your mobile at the Pos device.

Contactless mobile payment

Skip   Next
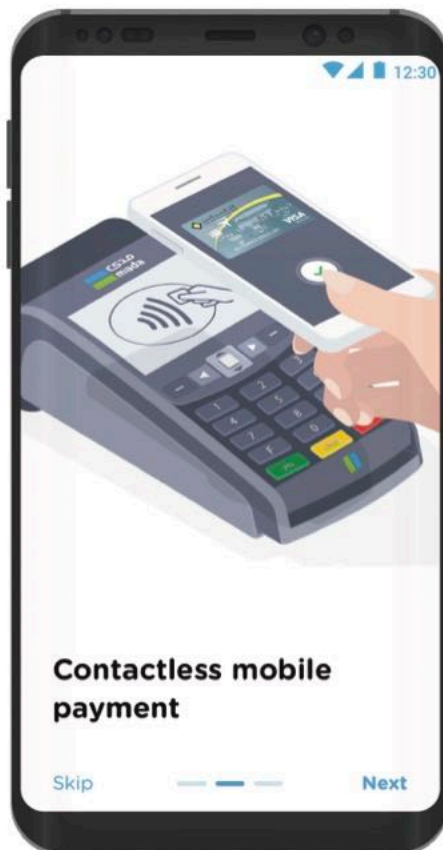
C. Easily Manage your cards

Shows how easily you can manage all your Bank cards, switch between them, order them in the way you want, set the default card and check each card details.

Easily switch between your cards

Next

Add Your Bank Card

Here is how you can add your Bank card, just after pressing 'add a new card button'

1

Click "Add new card" button

2
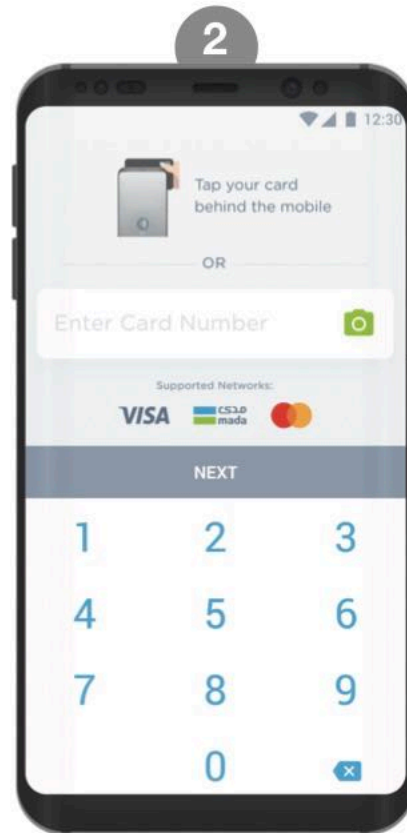
Card information can be captured using the device NFC or by manually entering the card number.

3

If the user chose the camera icon, a screen with a camera background will be shown to be able to capture the card information.

4

Once the card number has been captured or entered, the user has to enter card expiry date and CVV if any.

5

Card Number
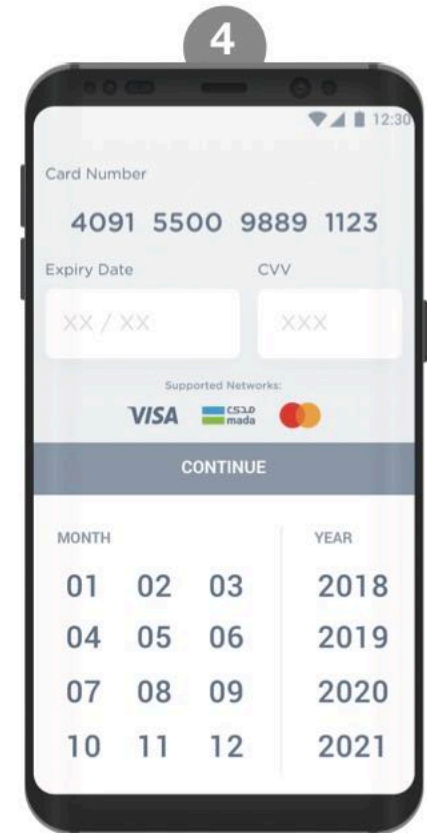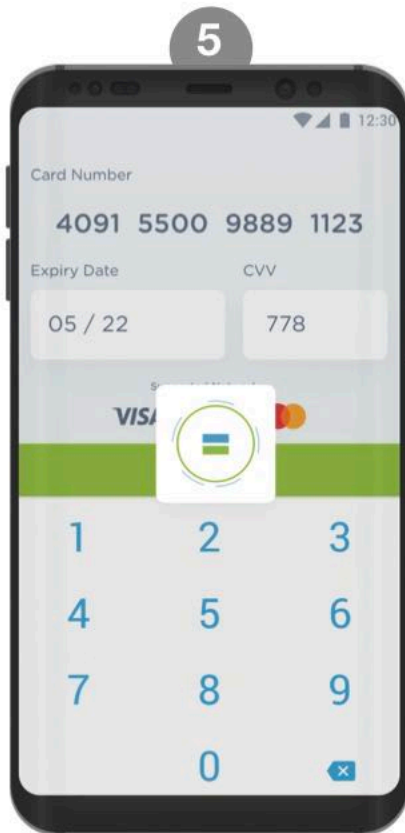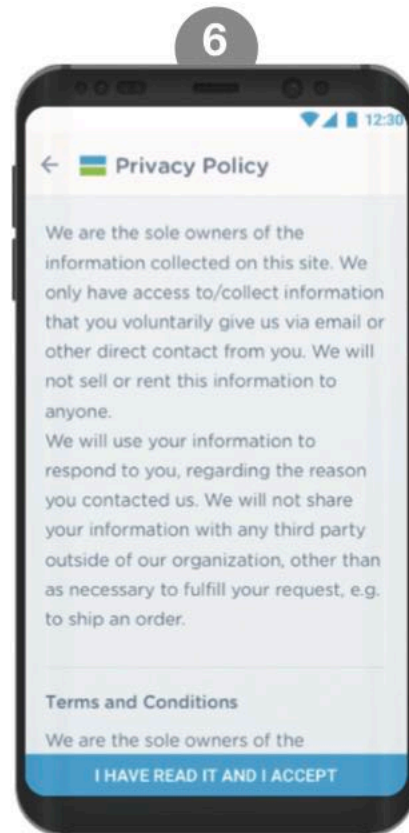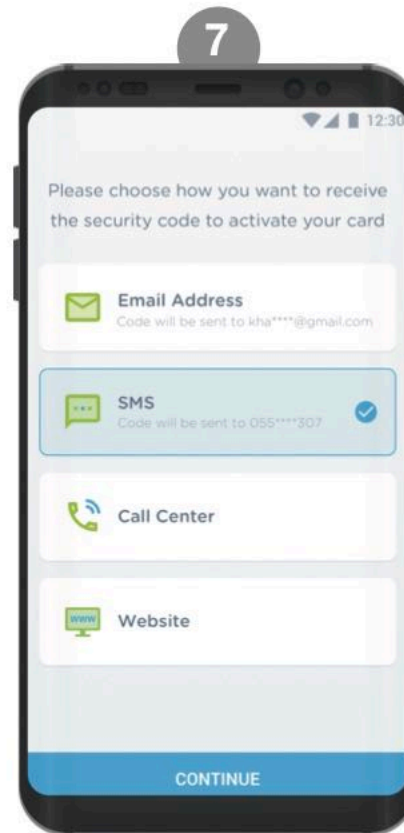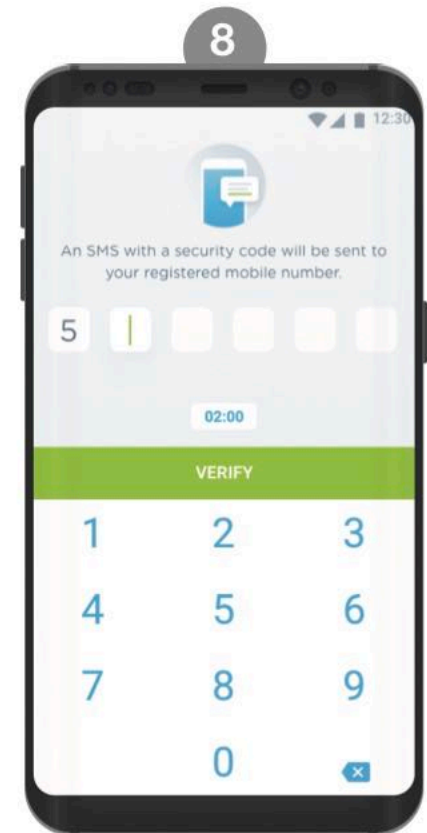
4091 5500 9889 1123

Expiry Date

CVV

05 / 22

778

VISA

1 2 3
4 5 6
7 8 9
0 ⊗

Once the user clicks
'Continue', the information
will be sent Issuer Bank
to be verified.

6

← ▬ Privacy Policy

We are the sole owners of the
information collected on this site. We
only have access to/collect information
that you voluntarily give us via email or
other direct contact from you. We will
not sell or rent this information to
anyone.
We will use your information to
respond to you, regarding the reason
you contacted us. We will not share
your information with any third party
outside of our organization, other than
as necessary to fulfill your request, e.g.
to ship an order.

Terms and Conditions
We are the sole owners of the

I HAVE READ IT AND I ACCEPT

User has to accept mada Pay
terms and conditions.

7

Please choose how you want to receive
the security code to activate your card

✉ **Email Address**
Code will be sent to kha****@gmail.com

💬 **SMS** ✓
Code will be sent to 055****307

📞 **Call Center**

🖥 **Website**

CONTINUE

User needs to choose how
they will receive the OTP,
(By Email SMS, or call Back
by Call Center)

8

An SMS with a security code will be sent to
your registered mobile number.

5 | ☐ ☐ ☐ ☐

02:00

VERIFY

1 2 3
4 5 6
7 8 9
0 ⊗

Once the user receives the OTP
they need to enter it and click
"Verify".

9

An SMS with a security code will be sent to your registered mobile number.

00:00

RESEND OTP

1	2	3
4	5	6
7	8	9
	0	⌫
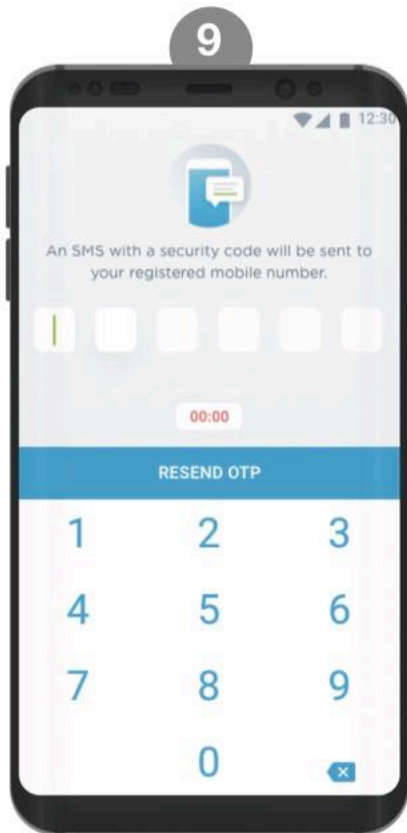
User can ask to resend the OTP if the timer expires.

10

Card •••• 1123 added successfully!

Once entered, the user will get a pop-up message showing that the card has been added successfully.

11

1234 5678 9123 4567
12 / 20
MOHAMMED ABDULLAH
VISA Platinum

Supported Networks

mada

Virtual Number **** 0894

🗑 DELETE CARD   ⊙ SET AS DEFAULT

Bank Information

mada   🌐 www.mada.com.sa
              📞 00 966 11 463 3000

Last Transactions   See All

Merchant 1   SAR 135.00
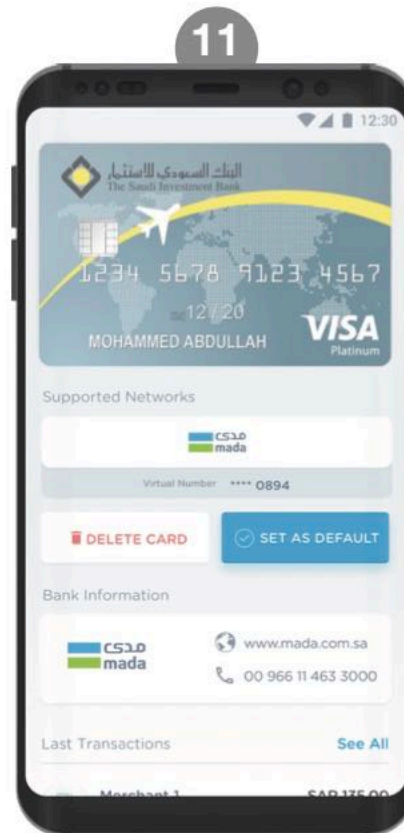
User can tap the card to check its details.

12

1234 5678 9123 4567
4630
EXPIRES 12 / 20
END OF
MOHAMMED ABDULLAH
VISA Infinite

Supported Networks

mada

🗑 DELETE CARD   ✓ DEFAULT CARD

Bank Information

mada   🌐 www.mada.com.sa
              📞 00 966 11 463 3000

Last Transactions   See All

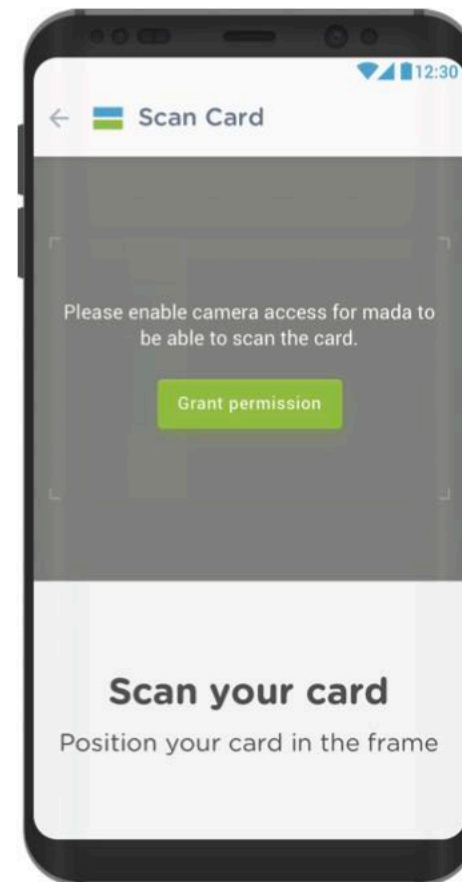Merchant 1   SAR 135.00
Transport - Oct 24
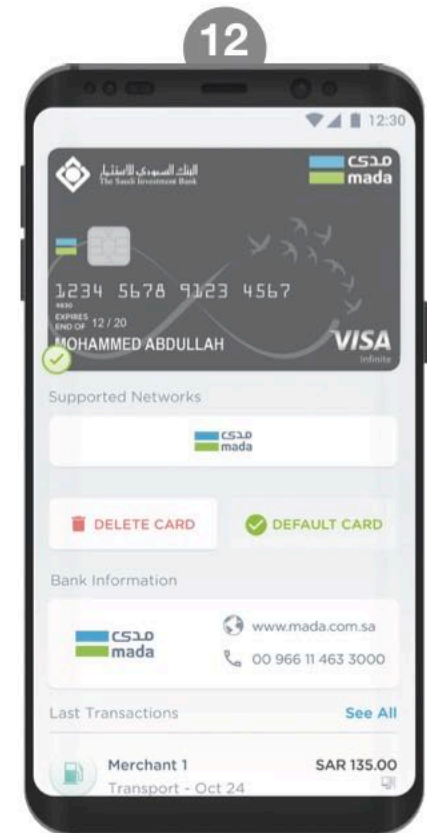
User can set their card as a default card for payments.

Add Your Bank Card

Grant Permission for NFC and Camera before adding your card

Make sure that you give the application permission to access your camera and to enable NFC in order to add your card using one of these two options.
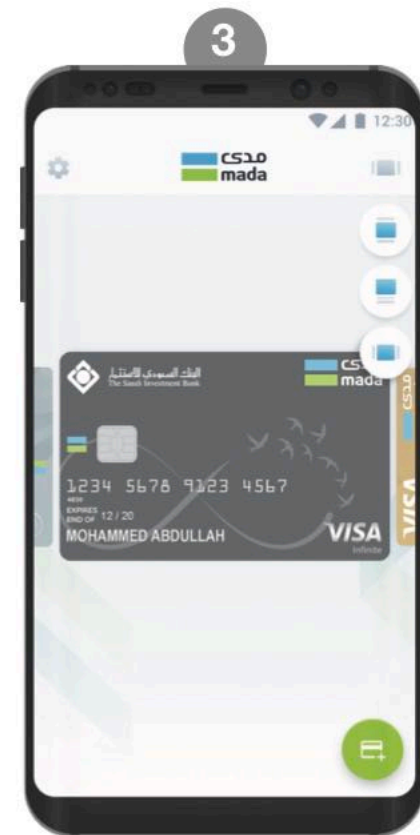
mada Pay cards view options

User can switch through different view options
for the Bank cards list - View options:

Vertical list

Stack view

Horizontal list

mada Pay Home

Settings
Tap setting icon to switch to settings page change settings like language, App lock settings, send feedback and other settings.

View Switcher
Click here to switch between cards views (Stack view, vertical view and horizontal view.

Tap the card
Tab the card to show the card details or start using the selected card for payment.

Add new card
Click here to add a new Bank card to your app.

Payment transaction process

Here is how you can make your payment using mada Pay

Start the payment process from the Bank cards list screen by holding the device near the point of sale (POS) and it should start the process using the default card.

If you hold your device while showing the card details page it should start the process for this selected card, even if it is not the default card.
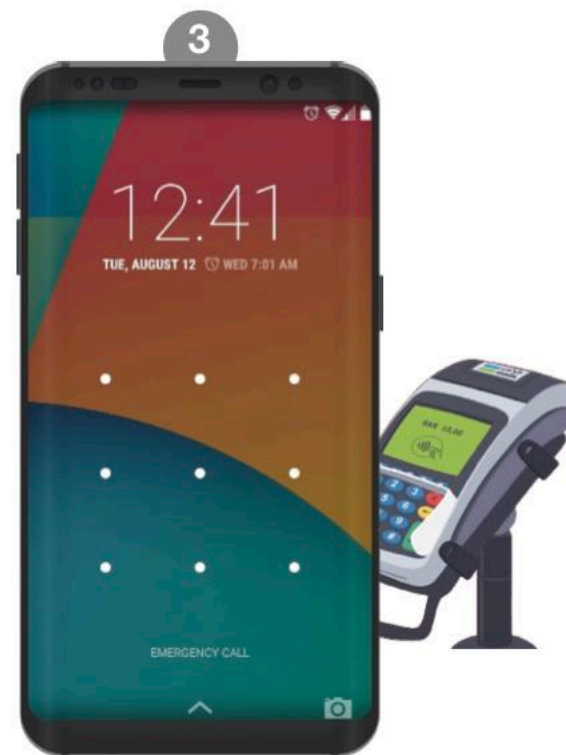
In case the device is already locked you still can tap the device for payment, App will ask you to unlock your device and will start the process with the wallet default card.

Payment process

Here is how you can your payment using mada Pay

1

Once the device detects the POS it will show the payment screen along with animations and text to guide you on how to initiate the payment by holding the device near to the POS.

2

Once the POS reads the digital card it will show a confirmation message that the card has been read successfully.
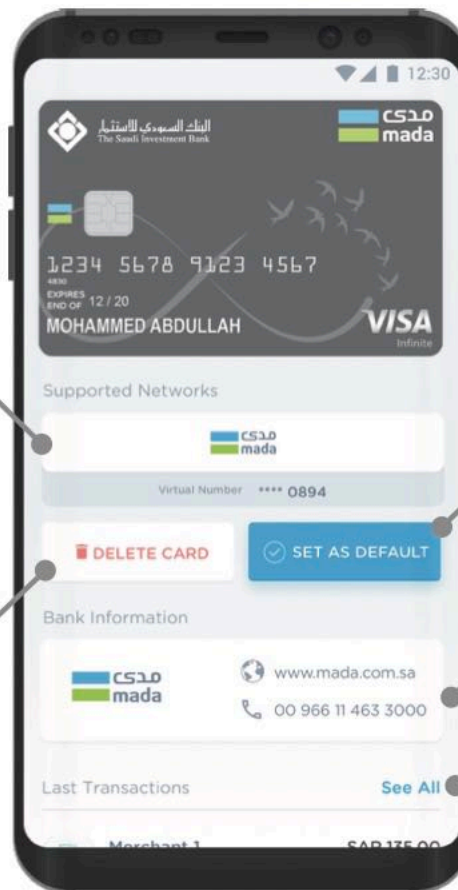
3

In case of any card reading issues, the app will send an error message indicating the issue and a "Retry" button to re-start the payment process.

mada Pay Card details

Check the supported networks and tap any of them to show the virtual number

You can Click here to set your card as default card for payment

You can check your card Bank information

Click here to delete your card

Check your latest transactions made with your Bank card

The Saudi Investment Bank
البنك السعودي للاستثمار

mada
مدى

1234 5678 9123 4567
4830
EXPIRES END OF 12 / 20
MOHAMMED ABDULLAH
VISA Infinite

Supported Networks

mada مدى

Virtual Number **** 0894

DELETE CARD   SET AS DEFAULT

Bank Information

mada مدى   www.mada.com.sa
00 966 11 463 3000

Last Transactions   See All

Merchant 1   SAR 135.00

Change your App Setting

Here you can change your main app settings:

1 **Change the app language**

2 **Change the App lock settings**
- Enable or disable the Lock
- Change PIN Code

3 **Help**
- Frequently asked questions
- On-boarding tutorial
- Privacy Policy

4 **Send a feedback**

5 **Reset the app lock and default card data**

6 **Wipe the wallet and remove all cards**